

Student Contract
Máster en Gestión Deportiva Online - pago único+ tasa admisión

ON THE ONE PART:

Johan Cruyff Academics International, S.L., (hereinafter "JCI"), a Spanish organization constituted in accordance with Spanish legislation, registered in Barcelona and legally represented by Ms. M. Koerhuis,

AND ON THE OTHER PART:

Soledad Arismendi resident in Barcelona, España Documento nacional de identidad 1234324324F, date of birth 10 de Noviembre de 2020, (hereinafter "the student"),

CONSIDERING THAT:

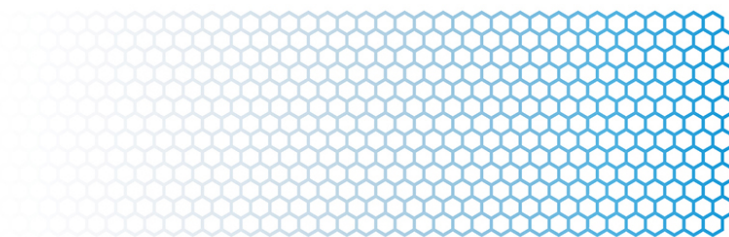
- a. JCI offers an educational program entitled **Máster en Gestión Deportiva Online - pago único+ tasa admisión**, (hereinafter "the program");
- b. The student is able to follow the program and wishes to do so;
- c. The parties want their relationship to be governed by the conditions established in this agreement;
- d. This agreement exclusively concerns the relationship between JCI and the student;

AGREE THE FOLLOWING:

1. General observations about the program

- 1.1 JCI will offer the program during the 2020-2021 academic year.
- 1.2 JCI will:
 - impart a program that meets all the necessary standards, and
 - provide the student with relevant advice and assistance for the duration of the program.
- 1.3 JCI will ensure that all personal information provided by the student is protected in accordance with data protection law.
- 1.4 JCI will provide the student (before or at the beginning of the program) with all the relevant information to allow the student to begin the program and participate fully in it. Specifically, the student will receive:
 - access details for the Virtual Campus
 - the Student Guide
 - the syllabus of the modules





2. General observations concerning the student

2.1 Before starting the program, the student will provide JCI with all the relevant information and (personal) data necessary for his/her participation and will notify JCI of any change in said information and data as soon as possible.

2.2 The student will participate actively in the program and will contribute to a positive working process and interaction among the members of the student group, the faculty, other participants and staff members.

2.3 The student will treat all personal information about any other student or participant in the program as confidential. This applies not only throughout the duration of the program but also thereafter.

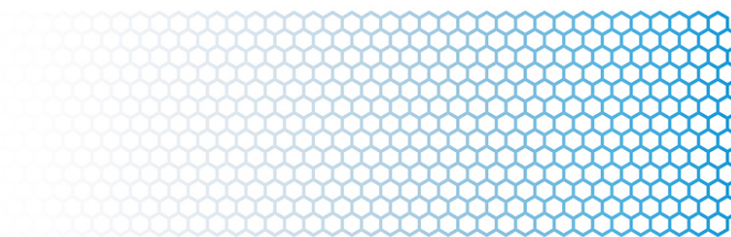
2.4 The student will use his/her Virtual Campus email address for any communication related to the program.

2.5 The student agrees to complete the tasks assigned and submit them, at the latest, on the due date specified in the syllabus of the modules.

2.6 The student will respect the internal JCI academic regulations detailed in the Student Guide.

2.7 If, for personal reasons, the student cannot complete all the academic credits required to obtain the master's degree within the 2020-2021 academic year, access to said academic credits may be granted up to a maximum of 3 years after the date on which the program began. This decision must be approved by JCI and it is the responsibility of the student to ensure that the center has all the necessary information.

2.8 In case clause 2.7. applies, the student will have to make full payment of the remaining ECTS he/she is going to study, the cost of which will be notified to the student in due time



3. Tuition fees

3.1 The student accepts the obligation to pay the total payment of 7566€, menos el 30% de descuento al ser Miembro del C.A.R. de Sant Cugat en concepto de tasas académicas. Dentro de las tasas académicas se incluye la tasa de admisión, por valor de 30€. Dicha tasa, se deberá abonar para iniciar el proceso de admisión y se le descontará al alumno en el tercer pago (en el caso que pague de forma fraccionada) o bien en el pago único de las tasas académicas. Las tasas académicas deberán estar abonadas en su totalidad durante los primeros 6 meses del programa. Las tasas académicas se pagarán mediante una de las dos opciones siguientes:

- Pago en un solo plazo,
- Pago en 3 plazos,

3.2 The student will receive a single invoice by email for the total amount of the program. It is the sole responsibility of the student to comply with the established payment dates.

3.3 If the student does not meet the agreed payment date(s), JCI may restrict the student's access to the Virtual Campus and their attendance to academic sessions.

3.4 The application for admission to the program will only be considered finalized when the admission fee has been paid.

3.5 The student can pay the invoices by one of the following payment methods:

- by bank transfer.
- by credit card.

3.6 The total amount does not include expenses for optional activities, such as the travel expenses to attend the Graduation Ceremony, extra on campus seminars or study trips, non-curricular social activities, recommended textbooks and the original and/or printed copy of the diploma certificate.

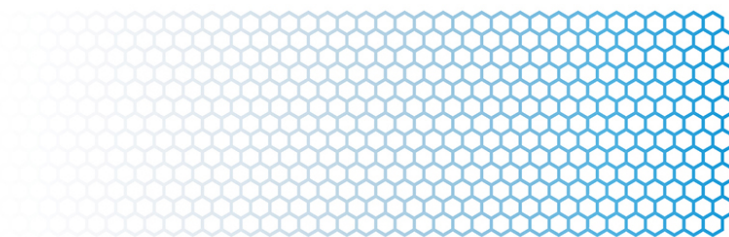
3.7 The admission fee can be transferred to the following academic year if the student delays the start date of his/her studies, provided that the Academic Committee authorizes it. However, if the student cancels his/her participation in the program once started, the admission fee cannot be refunded or transferred to the next academic year.

3.8 The student may request the cancellation of their enrollment and a refund of the amount paid as tuition fees for the academic programs, by submitting an application 15 calendar days before the start of the course, in case of illness, serious accident or force majeure (see appendix 1, p.7).

3.9 Members of the Cruyff Alumni Network will receive a 10% discount on the academic fees. This a non-accumulating discount.

3.10 Any special provision relating to the financial obligations mentioned in this agreement shall be agreed between the two parties and shall be confirmed in writing.

3.11 The student declares to have read and hereby accepts all items included in the attached General Conditions of Enrollment are applicable to this program (see appendix 1, p.7).



4. General

4.1 This agreement will apply to the student's participation in the program during the 2020-2021 academic year, which will begin in 09 de June de 2020 and end in 18 de June de 2020;

4.2 JCI is authorized to postpone or cancel the student's graduation if he/she has not (yet) met all the obligations (financial or academic) necessary to complete the program.

4.3 JCI is authorized to suspend or terminate this agreement with a justified reason, without the student being entitled to claim any compensation

4.4 All information, regardless of its nature, that is exchanged or has already been exchanged between the student and JCI will be considered confidential. The parties will not use, copy or store such confidential information for any purpose other than that for which it was provided.

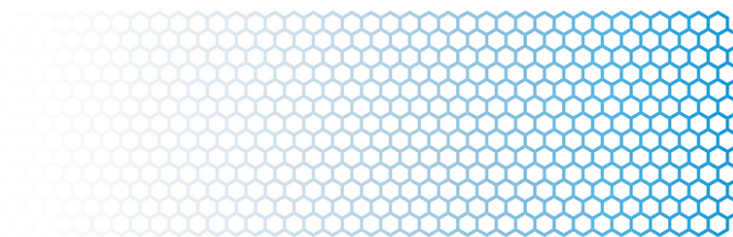
4.5 The student cannot use the name or logo of "Johan Cruyff Institute", "Johan Cruyff Academics International" or "Johan Cruyff", unless they have obtained written permission from JCI.

4.6 The student's personal data will be processed by JCI in accordance with REGULATION (EU) 2016/679 for administrative and academic purposes. Unless the student objects to it, their data will also be used to inform them of new JCI programs and services that are in accordance with their profile. The full text of the privacy policy is always available online and can be accessed at: <https://johancruyffinstitute.com/en/privacy-policy/>

4.7 The student may be asked to attend a meeting or interview during the academic year or in the three months following the conclusion of the program, which may be used for promotional purposes or publication.

4.8 JCI may use a photograph of the student in its newsletters, if not agreed otherwise, during the academic year or in the three months following the conclusion of the program.

4.9 By signing this contract, the student accepts that his/her student profile will be shared with other students and faculty of the current academic year.



5. Applicable legislation and differences of opinion

5.1 If the regulations of the present agreement are not applicable in certain situations, the parties will reach a decision taking into account all interests

5.2 This agreement is governed by Spanish legislation. Any dispute between the parties arising from this agreement will be settled before the competent court in Barcelona.

By signing this document, the student accepts full responsibility for payment and for the terms set forth in this agreement.

In witness whereof, this agreement is signed by:

Johan Cruyff Academics International S.L.

Place and date: Barcelona, 30 de November de 2020

Name and signature: Ms. Mariël Koerhuis



The student

Place and date: _____

Name and signature: Soledad Arismendi

**Employer/Company ***

Representative's name: _____

Company name: _____

Billing address: _____

Email address: _____

Chamber of Commerce: _____

VAT number: _____

Signature / company seal: _____

*) If the employer pays the tuition fees, this information is required, but the student will still be responsible for ensuring the payment of the admission fee and tuition fees.

**) Payment due dates (tuition fees):

It is not possible to modify the invoice once received, so the student must verify that the billing information provided is correct.

Available payments:**TASAS ACADÉMICAS TOTALES**

7566€ - 30% descuento Miembro del C.A.R. de Sant Cugat = 5296.2€

TASA DE INSCRIPCIÓN (Incluida en la tasa académica)

30€ (importe)

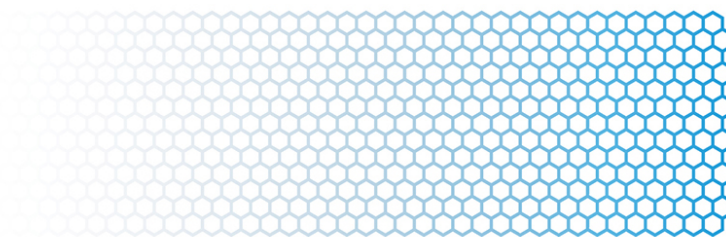
☐ Single Payment:

- 5296.2€. Before June 09th 2020

☐ Installment payments:

- 1583.4€ before June 09th 2020
- 1856.4€ before September 07th 2020
- 1856.4€ before December 06th 2020





Appendix 1

General Conditions of Enrollment

SCOPE OF APPLICATION

These General Terms and Conditions apply to the programs of Johan Cruyff Academics International, S.L. (hereinafter referred to as Johan Cruyff Institute) contracted in person, via the website www.johancruyffinstitute.com or remotely through the exchange of emails.

REGULATIONS REGARDING CONTINUATION OF STUDIES

Temporary interruption of studies

Students who have to temporarily interrupt their studies, due to force majeure or exceptional reasons (e.g. personal or family illness), may request an extension in writing, providing the following information:

1. Their full name
2. A copy of their identity card
3. Reasons for the extension
4. Specific period for which it is requested (start/end dates)

The documentation supporting the alleged cause must be attached. The Academic Committee will decide whether to approve the extension and will determine whether the student must pay any kind of additional fee at the time of their return. The request should be addressed to: academics@cruyffinstitute.org

Postponement or exchange of subjects or modules

Any student who indicates a justified reason (illness, serious accident or force majeure) may request to postpone one or more modules or subjects and take them in the next edition of the same program without paying any additional amount.

The request must be made in writing to the Academic Management Department at academics@cruyffinstitute.org, at least 15 days before the beginning of the module or subject. Within a maximum of 7 days, Johan Cruyff Institute will inform the student of the acceptance or rejection of their application.

Withdrawal

Withdrawal consists of the right of the student to cancel their enrollment, without the need to allege any cause, and to obtain a refund of the total amount paid by them. The deadline for exercising withdrawal is 14 days from the day of payment of the course.

To exercise their right of withdrawal, the student must, before the expiry of the aforementioned period, communicate in writing to the Academic Management Department at: academics@cruyffinstitute.org, his/her unequivocal decision to withdraw from the course.

In the event of withdrawal, Johan Cruyff Institute will refund all payments made, within a maximum of 14 days from the date on which the communication of withdrawal is received.



Notwithstanding the provisions of this section, in the case of programs with digital-only content, if during the course of the 14 calendar days following the contracting of the program, the student accesses the content of the program, topic or product using the student access code they have been given, they will lose their right of withdrawal, in accordance with the provisions of Article 103 m) of Royal Legislative Decree 1/2007, of November 16, which approves the revised text of the General Law for the Defence of Consumers and Users, in the wording given by Law 3/2014, of March 27, which modifies this text.

Likewise, any student who, within 14 calendar days from the formalization of their enrollment, proceeds to download any digital content product any digital-only content that does and does not require access codes, will lose their right of withdrawal.

REGULATIONS RELATING TO ENROLLMENT

Cancellation of enrollment

Without prejudice to the right of withdrawal, the student may request the cancellation of their enrollment and a refund of the amount paid as tuition fees for the academic programs, by submitting an application 15 calendar days before the start of the course, in case of illness, serious accident or force majeure.

In order to process the cancellation of enrollment as established in the previous section, a written request for cancellation must be sent to the Academic Management Department at: academics@cruyffinstitute.org along with justification of the reason for the cancellation and proof of payment of the amount paid and documentation accrediting the cause (medical report, sick leave certificate, accident report).

After this period, a request for cancellation will not give the right to a refund of the amount paid as academic fees. The Academic Committee will only assess the requests of those students who, due to exceptional and duly justified situations, prevent the normal completion of the course and will study the right of access for the following course or a possible refund of part of the fees.

Johan Cruyff Institute may cancel the enrollment when an edition of one of the on campus or online academic programs is cancelled because the minimum number of students is not met.

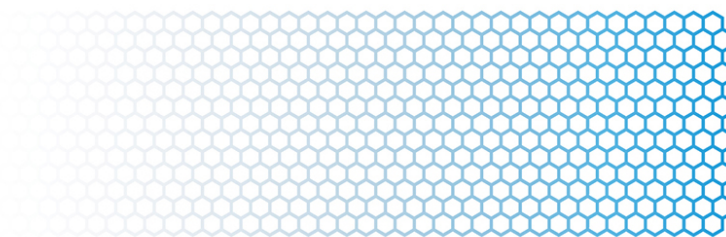
Cancellation of the enrollment by Johan Cruyff Institute will entitle the student to a refund of the total amount paid as tuition fees. Johan Cruyff Institute may retain the part of the price corresponding to the enrollment fees and insurance of the student in case of cancellation due to the student not meeting the essential requirements for access to the academic programs.

Any request for total or partial cancellation of the academic program must be addressed in writing, with the relevant documentation attached, to the Program Coordinator at: academics@cruyffinstitute.org who will direct it to the Academic Management Department.

Non-payment of enrollment fees

Full payment of the enrollment fee is an essential requirement for the validity of the academic programs. If the payment is made in instalments, the obligation to pay will be understood to have been fulfilled when all the established instalments have been paid in full.

Cancellation of enrollment due to non-payment within the established deadlines will be carried out automatically by the management of the centre and the student will be notified in writing.



Exchange risk

Students residing in countries outside the euro zone are obliged to assume all exchange rate risk that may arise from the payment of the contracted courses in instalments.

Consequently, in the event that, as a result of fluctuations in the exchange market, the exchange rate between the national currency of the student's country of residence and the euro is significantly modified, the student expressly and irrevocably renounces to invoke the theory of unforeseen circumstances, the theory of abuse of rights or any other institute provided or not provided for by law or by jurisprudence in order to seek a revision of what was agreed, in the sense of obtaining a reduction or readjustment of the price set in the particular conditions of the contracted course.

VALIDATION OF SUBJECTS

If a student has already taken a module* in a sports-related master's program, the contents of which coincide with those offered by Johan Cruyff Institute, he/she can apply for validation.

The application should be addressed in writing to the Academic Director at: academics@cruyffinstitute.org, providing the following information:

1. The applicant's full name
2. A copy of their identity document
3. Reasons for validation
4. Subject and curriculum of the same module signed by the university or business school where it was studied.
5. Transcript of records issued by the university or business school where it was studied.

The documents must be delivered by email and by certified mail. The application should be addressed to: academics@cruyffinstitute.org

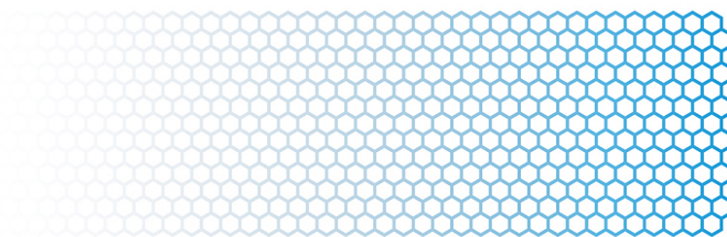
*In no case can more than two modules be validated.

MODIFICATION OF SPECIAL CONDITIONS

In the event that Johan Cruyff Institute is forced by the impact of Covid-19, or other unforeseen events, to significantly modify any essential element of the contracted programs before or during the program, it will immediately inform the student.

The student will have the right to (i) opt for the partial cancellation of their enrollment with the right to a refund of the respective amount paid by them, or (ii) accept the modification and its repercussion on the price of the contracted program. The student must inform Johan Cruyff Institute in writing of the decision taken within three (3) days of being notified of the change in the essential conditions.

In the event that the student does not notify their decision in the indicated terms, it will be understood that they choose to accept the modification as long as it does not imply an increase in the price of the contracted program. In the event that the modification implies an increase in the price of the contracted program, a lack of response from the student in the terms indicated above will imply the cancellation of their enrollment with the right to a refund of the total amount paid by them.



In the event that the student exceeds the established time to complete the program due to force majeure, and duly justified, the Academic Committee may give the student the option to complete the program by incorporating them into the next edition of the program at no additional charge. In case of delay due to unjustified reasons, the student may opt to complete the program in the next edition of the course by paying an additional amount of €132 per academic credit.

VARIATIONS IN THE PRICE OF PROGRAMS

Variations in program prices made by Johan Cruyff Institute will not lead to a revision of the price of programs contracted by students prior to the date of such variation, without prejudice to the provisions of the previous stipulation, in relation to the modification of the particular conditions.

PROCEDURE FOR DEALING WITH COMPLAINTS

Any complaints that students may have during the course of the program must be made to in writing to academics@cruyffinstitute.org, at the latest 30 days after the end of the course. Johan Cruyff Institute will deal with such complaints as quickly as possible.

In any case, Johan Cruyff Institute provides students with **official complaint forms**, which can be found at the offices of Johan Cruyff Institute.

DATA PROTECTION POLICY

Personal data is adequately protected in accordance with the legal provisions of the GDPR. For details of Johan Cruyff Institute's privacy policy please see:

<https://johancruyffinstitute.com/en/privacy-policy/>

COPYRIGHT

Papers and presentations submitted during the study program as part of the evaluation system are subject to the intellectual property rights policy of Johan Cruyff Institute.

